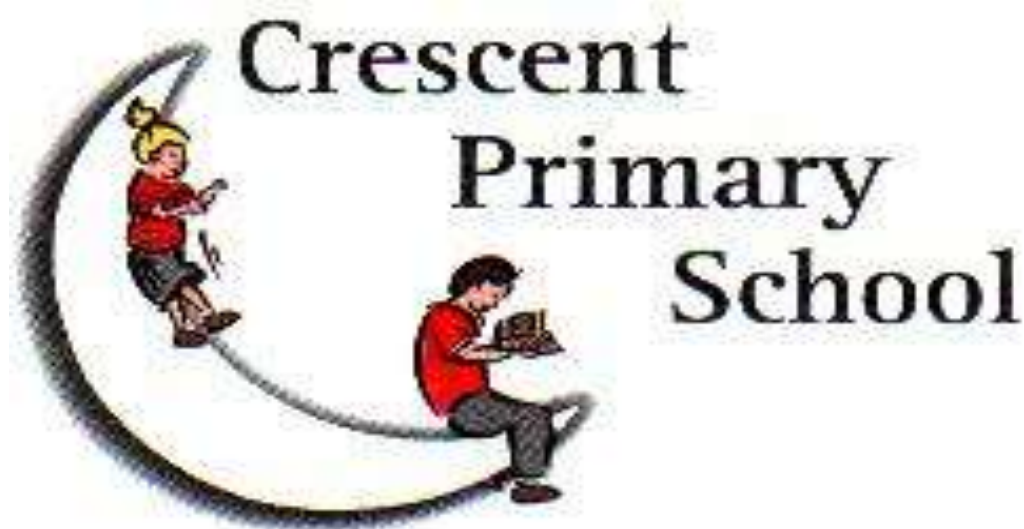


Crescent Primary School

Parent/Visitor/Carer Code of Conduct



Approved by: SDP & P Committee of
Governors

November 2025

Last reviewed on: Autumn 2023

Next review due by: Autumn 2027

Rationale

At Crescent Primary School we are very fortunate to have supportive and friendly parents and carers. Our parents and carers recognise that educating children is a process that involves partnership between the home and school, and understand the importance of good working relationship to equip children with the necessary skills for adulthood. For these reasons we welcome and encourage all parents/carers to participate fully in the life of our school

The purpose of this guidance is to provide a reminder to all parents, carers and visitors to our school about the expected conduct. This is so we can continue to ensure that children progress and achieve in an atmosphere of mutual understanding and to ensure a safe and positive school environment for every child and adult working in or visiting our school.

Guidance

As well as following the guidance set out in our School Policies, we expect parents, carers and visitors to:

- Understand that both teachers and parents need to work together for the benefit of their children.
- Approach the school to resolve any issues or concerns about any aspect of school life to discuss and clarify specific events in order to bring about a positive solution.
- Support the respectful ethos of our school by setting a good example in their own speech and behaviour towards all members of the school community
- Correct their own **child's** behaviour appropriately, using positive reinforcement behaviour strategies, especially in public where it could otherwise lead to conflict, aggressive behaviour or unsafe behaviour (see appendix 1)
- Support the safeguarding of all children by delivering and collecting children via the school entrances and playground, and not entering the school building unnecessarily. If parents require the services of the school office, please enter through the main gate and go straight to the office.
- Allow reasonable time for staff to make arrangements for appointments if needing a longer discussion about an issue.
- Respect the school environment by looking after and returning any equipment that has been borrowed, for example, reading books.

In order to support a peaceful and safe school environment the school cannot tolerate parents, carers and visitors exhibiting the following:

- Disruptive behaviour which interferes or threatens to interfere with the operation of a classroom, an **employee's office, office area or any other area of the school grounds including after school activities.** (refer to appendix 1 examples given)
- Approaching someone else's child in order to discuss with them or to reprimand them because of their actions towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking, vaping and consumption of alcohol or drugs on site.
- Dogs or other animals being brought on to school premises, without prior authorisation (guide dogs or animals used for sole purpose of visual or walking aids are except from prior authorisation)

Appendix 1 Examples

- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of school staff, Governor, visitor, fellow parent/carer or pupil regardless of whether or not the behaviour constitutes a criminal offence.
- Damaging or destroying school property.
- Abusive or threatening e-mails or text/voicemail/phone messages or other written communication
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on school premises.

Should **any** of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds.

INAPPROPRIATE USE OF SOCIAL NETWORKING SITES

Parents/carers are discouraged in making inappropriate posts and comments on social media sites in relation to Crescent Primary school and its staff.

Posts or comments that could potentially be inappropriate or damaging to the reputation of the school or an individual will be taken seriously and could lead to us having to take further action in the future. (This includes photographs or video uploaded without parental permission).

There are a number of ways you can report concerns such as:

- Making an appointment with a specific teacher- contact the school office- 01623 468558
- Making an appointment to see our Head Teacher: Rachel Spray
- E-mail- office@crescent.notts.sch.uk
- Contacting the Chair of Governors via the school office

Once again, we would stress that we appreciate your feedback, as it is invaluable to the continued improvement of Crescent Primary School and Nursery. However, we can only deal with issues in the proper manner if they are brought to us in an appropriate way.

The school also has a complaints procedure that is available from the school office and can be found on the school website. Any concerns or complaints can be resolved by coming through the proper channels. We want to work with you to manage issues effectively to resolve things in the best possible way for all concerned.

Parking

We would like to remind all parents/carers that school car parks should not be used when dropping off or collection of your child /children. This is to keep our children safe. Please allow sufficient time to park and bring your child into school to allow the commencement of the school day without disruption and unnecessary delay.

We also respectfully request that parents and carers using vehicles park considerately and do not block local residents drives or block pavements. Also, please be aware that the yellow zig zags outside school entrances are legally enforceable markings and should not be parked on.

Parents, carers and visitors with a 'blue badge' can park in the school car parks - please see the school office for a parking permit.

We trust that parents and carers will assist our school with the implementation of this guidance and we thank you for your continuing support of the school.